









## Parking and Property/Business Access

We must ask that vehicles are not parked on the road within the works area during the road closure periods. We also recommend you plan extra time for your journeys.



We hope this information is helpful and we apologise for any inconvenience these essential works may cause. We will make every effort to minimise any unnecessary disruption. Our team on site will be ready to assist you with any issues you may have during the work and we hope you will find our employees courteous and helpful.

### Information for residents

We know our works can cause disruption but will do our utmost to minimise any impact. We apologise for any inconvenience caused.

 <p><b>Parking</b></p> <p>Please don't park where you may cause an obstruction; doing so may result in your vehicle being issued with a Fixed Penalty Notice</p>	 <p><b>Vehicle access</b></p> <p>At times access may be limited. We will always do our best to allow access to homes and businesses.</p>	 <p><b>Weather</b></p> <p>Some work is weather dependant. We will keep you updated with any delays &amp; changes via the advanced warning signs.</p>	 <p><b>Special access requirements</b></p> <p>If you have special needs or requirements please get in touch or speak to our staff on site.</p>
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### General advice

 <p><b>If possible please avoid walking on newly laid material!</b></p> <p>If you do we suggest checking shoes before walking in carpets and flooring.</p>	 <p><b>Beware of rogue traders</b></p> <p>West Northamptonshire Highways will not tout for private business.</p>
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For the latest information you can follow us on Twitter @WNhighways



## Customer Service

If you have any questions, concerns, or comments, please visit: [www.westnorthants.gov.uk/highways](http://www.westnorthants.gov.uk/highways) or call our Customer Service team on **0300 126 7000**

**Site Specific contact:** Ergys Ymeri – 01604 529700 (8.30 to 16.30)

**In writing:** [wnccommunications@kier.co.uk](mailto:wnccommunications@kier.co.uk)

Details of roadworks in your area can be found on [one.network](#)

### Follow us:

**Facebook:** <https://www.facebook.com/WNhighways/>

**Twitter:** <https://twitter.com/WNHighways>

Please scan the QR code should you wish to give feedback after the work finishes, some devices may require a free app.

If you do not have access to a QR scanner please use;

<https://www.surveymonkey.co.uk/r/ZQ8HLSS>



Nothing is so urgent or important that we cannot take the time to do it safely. Please respect our workforce whilst we improve your network.

